



Please PRINT Clearly & Use a Pen

City/County: \_\_\_\_\_

Date: \_\_\_\_\_

Initial HV Due By: \_\_\_\_\_

### RSVP Client Application

Nevada Rural Counties RSVP Program, Inc.  
2621 Northgate Lane, Suite 6, Carson City, NV 89706  
Mailing Address: P.O. Box 1708, Carson City, NV

## Client Information

**Services Requested:** Please check all that apply below:

Respite Care: \_\_\_ Transportation: \_\_\_ Companionship/Good Neighbor: \_\_\_ PERS: \_\_\_ Homemaker: \_\_\_ Telephone Reassurance: \_\_\_

RSVP's volunteers **do not** perform medical related services, toileting, bathing, administering medications.

**VOLUNTEERS ARE STRICTLY PROHIBITED FROM LIFTING OR TRANSFERRING CLIENTS**

Legal Name (First/Last): \_\_\_\_\_ Sex: Male: \_\_\_ Female: \_\_\_  
 Nickname: \_\_\_\_\_  
 Physical Address: \_\_\_\_\_  No current address/residence  
 Mailing Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: NV Zip Code: \_\_\_\_\_  
 Home Phone #: \_\_\_\_\_ Cell Phone #: \_\_\_\_\_  
 E-Mail Address: \_\_\_\_\_ **Are you a Veteran?**  Yes  No  
**DATE OF BIRTH:** \_\_\_\_/\_\_\_\_/\_\_\_\_ **Do You Have a Disability?**  Yes  No *(If yes, see note on pg 3)*  
 Marital Status: Married \_\_\_ Single \_\_\_ Do You Consider Yourself Frail?  Yes  No

### EMERGENCY CONTACT INFORMATION *(If a caregiver is also this client's ER contact, see next page.)*

NAME (First/Last): \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_  
 HOME PHONE: (\_\_\_\_) \_\_\_\_\_ WORK OR CELL PHONE: (\_\_\_\_) \_\_\_\_\_

**Ethnicity:**  
 Hispanic or Latino  Non-Hispanic or Latino  
**Race:**  
 White, Caucasian  Hispanic  Asian  
 American Indian/Alaskan  Native  
 Black/African American  
 Native Hawaiian or Other Pacific Islander  
 Other \_\_\_\_\_  
 If you do not speak English, what is your primary Language?  
 \_\_\_\_\_

**Assistive Devices:**  
 Oxygen  Walker  
 Wheelchair  Cane Other: \_\_\_\_\_

**PLEASE check areas of physical limitation:**  
 Ability to transfer  
 Ability to stand, grasp, bend, reach, lift  
 Ability to go outside the home without assistance  
 Ambulation  
 Vision  
 Hearing  
 Severity of Limitations: Mild Moderate Severe  
*(Please circle one)*

Medical diagnosis of client: \_\_\_\_\_  
 Recent hospitalizations and related reasons: \_\_\_\_\_  
 Physical impairments and severity of impairments: \_\_\_\_\_  
 Mental health conditions: \_\_\_\_\_  
 Allergies: \_\_\_\_\_

## Continued Client Information

### Which of the following are you **UNABLE** to perform without assistance?

#### Activities of Daily Living (ADLs):

- Eat
- Walk
- Get Dressed
- Use the bathroom
- Transfer In/or Out of a Bed/Chair
- Basic hair and oral care

#### Instrumental Activities of Daily Living (IADLs):

- Prepare Meals
- Take Medication
- Manage Money
- Shop
- Light Housework
- Use Transportation
- Use Telephone
- Heavy Housework
- Driving

### Pre-Service Survey (Please answer to the best of your ability)

In general, how would you describe your emotional well being?

- Excellent  Very Good  Good  Fair  Poor

During the past 3 months, how many times have you been able to attend to personal errands such as shopping, banking, etc.?

- 0  1-2  3-4  5 or more

In the past 3 months have you felt isolated?

- Often  Sometimes  Never

I often feel stress over my situation

- Often  Sometimes  Never

**I have received the Notice of Privacy Practices:**  Yes  No

## Caregiver Information *(Skip if client does not have a caregiver)*

Legal Name (First/Last): \_\_\_\_\_ Sex: Male: \_\_\_ Female: \_\_\_  
Relationship to client: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Physical Address: \_\_\_\_\_ No current address/residence  
Mailing Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: NV Zip Code: \_\_\_\_\_  
Phone #: \_\_\_\_\_ Race/Ethnicity: \_\_\_\_\_ Age: \_\_\_\_\_

### EMERGENCY CONTACT INFORMATION

NAME (First/Last): \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_  
HOME PHONE: (\_\_\_\_\_) \_\_\_\_\_ WORK OR CELL PHONE: (\_\_\_\_\_) \_\_\_\_\_

### Pre-Service Survey (Please answer to the best of your ability)

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**I have received the Notice of Privacy Practices:**  Yes  No

## Household Information

### Home Environment:

**Pets:**  Yes  No    Type:  Dog  Cat  Other: \_\_\_\_\_

Are the interior/exterior doors, stairs, halls accessible?     Yes  No

Is the kitchen accessible and clear of fire hazards?     Yes  No

Is the refrigerator, oven, heating and plumbing working?     Yes  No

Are the electric outlets and controls accessible and clear?     Yes  No

Are the living and dining areas accessible and clear?     Yes  No

Is a telephone accessible?     Yes  No

Is there a fire extinguisher?     Yes  No    Location: \_\_\_\_\_

Indicate any unsafe conditions: \_\_\_\_\_

#### **Your Household Income Is: (Please answer ALL!)**

BELOW POVERTY     ABOVE POVERTY

Based on 2023 Federal Poverty Guidelines:

**1 Person        \$26,973 (\$2,248 per month)**

**2 People        \$36,482 (\$3,041 per month)**

Supplemental Social Security Income Level (SSI):

BELOW 300% SSI     ABOVE 300% SSI

**1 Person        \$ 3,465 per month**

Do you live alone?    Yes    No    *(Circle one)*

Do you receive State Medicaid?    Yes    No    *(Circle one)*

Female Head of Household?    Yes    No    *(Circle one)*

Number of persons in household \_\_\_\_\_

Relationship to the client: \_\_\_\_\_

#### **Suggested Donation:**

**Donations are gratefully accepted, however service will not be denied because of inability to contribute.**

**\$10** per trip for local rides

**\$20** for a round trip ride 50 miles or more

**\$10** per hour for Respite Care

**\$10** per hour for Homemaker Services

**\$10** per shopping and prescription pick-up

**How did you hear about RSVP?** \_\_\_\_\_

Referring Agency Contact Name: \_\_\_\_\_

Phone #: \_\_\_\_\_ Email: \_\_\_\_\_

RSVP does not discriminate with regard to race, color or national origin.

**Please Note: If you are under the age of 60 and have a disability, you MUST attach your SSDI letter to this application to qualify for RSVP services.**

\_\_\_\_\_  
CLIENT SIGNATURE

\_\_\_\_\_  
DATE

\_\_\_\_\_  
RSVP REP. SIGNATURE

\_\_\_\_\_  
DATE

In order to continue receiving RSVP services, a new client application and Notice of Privacy must be completed each year.

**(RSVP STAFF USE ONLY):**

Additional Notes:

# **Aging and Disability Services Division**

## **Confidential Information**

### **Notice of Privacy Practices**

The Aging and Disability Services Division (ADSD) must protect your health information by law.

Your health information is personal and private. When you apply for services, you give ADSD information that is used to make you eligible for services. Your health information becomes part of your file. In your file there is information that is given to ADSD by hospitals, doctors and other people who treat you.

This notice explains how ADSD protects your health information and how it may be used and shared. This notice also lets you know how you can get your health information and your rights. Please read carefully.

#### **Your Rights:**

You have the right to:

- Ask for your health record or get a copy of your health records. You can look at them in person or get a copy in paper or electronic format. There may be a fee for a copy of your medical records based on policy.
- Ask ADSD for a list of the times that ADSD shared your health information with someone else. This will not include the times we have shared your information for treatment or payment.
- State how you want to be contacted (for example, home or office phone) or to have health information mailed to an address that is different from your usual address.
- Ask ADSD to fix a record if you think something is missing or is wrong in your health record with ADSD.
- Say who can and cannot see your information. Ask ADSD to limit the information shared. ADSD may not always be able to do this.
- Get a list of when and why ADSD shared your information.
- Get a paper copy of this privacy notice.
- Choose someone to act for you.
- File a complaint if you think your privacy rights are not protected.

#### **Your Choices:**

You have some choices in the way that ADSD uses and shares your health information. For example:

- You can choose for ADSD to share details with family or friends.
- You can choose for ADSD to use your information for special programs.

# **Aging and Disability Services Division**

## **Confidential Information**

### **Notice of Privacy Practices**

ADSD may share information during emergencies or when necessary to protect your health and safety if you are unable to do so (such as if you are passed out and cannot talk).

If someone has medical power of attorney or is your legal guardian, that person can exercise your rights and make choices about your health information.

#### **How ADSD Uses Your Information:**

ADSD uses your personal information to:

- Provide services and supports.
- Work with doctors, therapists, and caregivers.
- Check the quality of services.
- Help public health officials stop the spread of disease or prevent injury.

#### **When ADSD Shares Your Information:**

ADSD will only share your information when:

- You say it is okay.
- A person has authority (medical power of attorney or guardian) and can act for you.
- The law requires ADSD to do so. This may be required by a court or to report abuse and neglect.
- Sharing helps protect your health and safety.
- ADSD is billing for services.

#### **ADSD's Promise to You**

- ADSD will never sell your health information.
- ADSD will never use your information for marketing.

#### **ADSD Responsibilities**

- ADSD will keep your health information private and safe.
- Give you the Notice of Privacy Practices.
- Follow the law about sharing information.
- Tell you if your personal information is seen, shared, or used by someone who should not have access to it (privacy breach).

**Aging and Disability Services Division**  
Confidential Information

Notice of Privacy Practices

**Other Privacy Protections**

ADSD may use or share your health information with providers on a contract (business associates) to help you get medical care. This includes medical care for things related to pregnancy, birth control, and overall health of the reproductive system.

ADSD has chosen to keep information private and will not share:

- Records related to Substance User Disorder treatment.
- Information about HIV/AIDS or mental health treatment unless allowed by law or with your okay.
- Mental health clinic records. They will only be shared if needed and if it will not cause harm to you or others.
- Protected Health Information to identify someone for any legal action related to reproductive health.

**How to File a Complaint**

If you think that your privacy rights have not been protected, you can contact ADSD at:

Aging and Disability Services Division, Privacy Officer  
1550 E. College Parkway, Carson City, NV 89706  
Phone 775-687-4210  
Fax 775-687-0574

**OR**

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the office for Civil Rights Complaint Portal, available at <https://www.hhs.gov/oc/portal> or by mail or phone at:

Office for Civil Rights  
Dept. of Health and Human Services  
907 7<sup>th</sup> St., Ste. 4-100  
San Francisco, CA 94103  
Phone 800-368-1019  
Fax 415- 437-8329  
TDD 800-537-7697

ADSD makes sure that no individual is penalized for filing a complaint. ADSD is committed to protecting personal health information and maintaining privacy following all laws.

**Aging and Disability Services Division**  
Confidential Information

Acknowledgement of Receipt Notice of Privacy Practices

(Individual First, Last Name)

(Date)

By signing this document, I acknowledge that I have received a copy of the Division Notice of Privacy Practices.

(Individual Signature)

(Signature Date)

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**Division Use Only**

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Was acknowledgement received?  Yes  No

Reason acknowledgement was not obtained:

(Staff First, Last Name)

(Staff Signature)

(Signature Date)